

Any person is entitled to receive the following information from “FINCA” UCO CJSC:

According to RA Law on Credit Organizations:

1. Copies of Company Financial Reports /at least the last annual report/and the Conclusions of external auditor,
2. Copies of company State Registration Certificate and Charter,
3. Updated brochure on the loans and financial services provided by the credit organization, including interest rates, service fees, periods and other essential conditions.

Any person is entitled to receive other information according to point 8 of the Regulation 8/04 on Minimum Conditions and Principles for Internal Rules Regulating the Procedure of Examination of Complaints of Customers (Internal rules on complaints), according to article 16 point 3 of RA Law on Market Securities (printed version of the prospectus), according to article 126 point 3 (annual and interim reports approved by independent auditor)

The stated documents shall be provided within five days after submission of corresponding application to the e-mail address provided by the person or the printed version from the head office, free of charge, and the printed version of the prospectus shall be provided on the next working day of the application.